



Litigation and Regulatory
5055 North Point Parkway
Alpharetta, GA 30022

March 28, 2008

Transmittal Letter No. 08-03

VIA E-FILING

Ms. Beth Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

**RE: Verizon Business Services: Tariff No. 3
Introduce Verizon Prepaid Phone Cards, and Revise No Fault Found
Dispatch Charge for Business Customers**

Dear Ms. Salak:

MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") is filing with your office the enclosed revisions for its FL PSC Tariff No. 3.

<u>Sheet No.</u>	<u>Revision No.</u>
2	135
5	46
7.1	1
16.0.4	6
20.0.2	7
65.0.2	5
70.0.1	2
118.28	Original
281.149	Original
281.150	Original
281.151	Original
281.152	Original

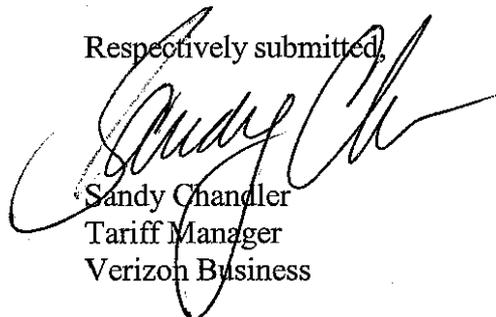
Verizon Business proposes the following, and respectfully requests an effective date of April 1, 2008:

- 1) Introduce Option DDDDD (Verizon Prepaid Phone Cards); and
- 2) Revise No Fault Found Dispatch Charge for Business Customers language.

Letter to Ms. Beth Salak
March 28, 2008
Page 2

If you have any questions regarding this filing, please contact me either at (888) 215-5680 or sandy.chandler@verizonbusiness.com.

Respectively submitted,

A handwritten signature in black ink, appearing to read "Sandy Chandler", is written over the typed name and title.

Sandy Chandler
Tariff Manager
Verizon Business

Enclosure

INTEREXCHANGE TELECOMMUNICATION SERVICES TARIFF

CHECK SHEET

Sheets 1-316 inclusive of this tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>SHEET</u>	<u>REVISION</u>	
1	1	
2	135	*
3	6	
4	36	
5	46	*
6	33	
7	54	
7.1	1	*
8	20	
9	19	
10	5	
11	4	
12	11	
13	8	
14	19	
15	52	
15.1	5	
16	34	
16.0.0.1	35	
16.0.1	24	
16.0.1.1	24	
16.0.2	42	
16.0.2.0.1	7	
16.0.2.1	3	
16.0.3	28	
16.0.4	6	*
16.1	14	
16.2	ORIGINAL	
17	1	
18	1	
19	1	
20	11	
20.0.1	18	
20.0.2	7	*
20.1	1	

*New or revised

ISSUED: March 28, 2008

EFFECTIVE: April 1, 2008

Sandy Chandler, Tariff Manager
5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

INTEREXCHANGE TELECOMMUNICATION SERVICES TARIFF

CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>	
61	4	
61.1	ORIGINAL	
62	ORIGINAL	
63	1	
64	ORIGINAL	
65	16	
65.0.1	21	
65.0.2	5	*
65.1	1	
66	2	
67	ORIGINAL	
68	ORIGINAL	
69	ORIGINAL	
70	1	
70.0.1	2	*
70.1	ORIGINAL	
71	ORIGINAL	
72	ORIGINAL	
73	ORIGINAL	
74	ORIGINAL	
75	ORIGINAL	
76	ORIGINAL	
77	1	
78	ORIGINAL	
79	ORIGINAL	
80	ORIGINAL	

*New or revised

INTEREXCHANGE TELECOMMUNICATION SERVICES TARIFF

CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>	
118.10	1	
118.11	2	
118.12	ORIGINAL	
118.13	2	
118.14	3	
118.15	2	
118.16	ORIGINAL	
118.17	3	
118.18	3	
118.19	1	
118.20	1	
118.21	1	
118.22	4	
118.23	2	
118.24	2	
118.25	2	
118.26	1	
118.27	ORIGINAL	
118.28	ORIGINAL	*
119	1	
120	ORIGINAL	

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*New or revised

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INTEREXCHANGE TELECOMMUNICATION SERVICES TARIFF

<u>SHEET</u>	<u>CHECK SHEET</u>	<u>REVISION</u>
281.126		1
281.127		2
281.128		1
281.129		ORIGINAL
281.130		ORIGINAL
281.131		3
281.131.1		ORIGINAL
281.132		ORIGINAL
281.132.1		ORIGINAL
281.132.2		ORIGINAL
281.132.3		4
281.133		ORIGINAL
281.134		4
281.134.1		ORIGINAL
281.135		1
281.136		1
281.137		ORIGINAL
281.138		3
281.138.1		ORIGINAL
281.139		ORIGINAL
281.140		ORIGINAL
281.141		ORIGINAL
281.142		ORIGINAL
281.143		ORIGINAL
281.144		ORIGINAL
281.145		ORIGINAL
281.146		ORIGINAL
281.147		ORIGINAL
281.148		ORIGINAL
281.149		ORIGINAL
281.150		ORIGINAL
281.151		ORIGINAL
281.152		ORIGINAL
282		1
282.1		ORIGINAL
282.2		ORIGINAL
283		2
284		1

*New or revised

ISSUED: March 28, 2008

EFFECTIVE: April 1, 2008

Sandy Chandler, Tariff Manager
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ALPHABETICAL INDEX (CONT.)

	<u>SHEET</u>	<u>SECTION</u>	<u>PREVIOUS SHEET</u>	<u>PREVIOUS SECTION</u>
<u>Metered Use Service Options</u>				
Option TTTT – Verizon Business Services II	118.23	3.5.103		
Option UUUU – Integrated Plan RLI	118.24	3.5.104		
Option VVVV – Verizon Business Services Flex T1 Plan	118.24	3.5.105		
Option WWWW – Verizon Business Services II Flex T1 Plan	118.25	3.5.106		
Option XXXX – Small Business Long Distance Plan D	118.25	3.5.107		
Option YYYY – Integrated Plan RLK	118.26	3.5.108		
Option ZZZZ – Integrated Plan RLL	118.26	3.5.109		
Option AAAAA – Basic Calling Plan II	118.26	3.5.110		
Option BBBB – Integrated Plan RLJ	118.26	3.5.111		
Option CCCCC – Verizon Business Services III	118.27	3.5.112		
Option DDDDD – Verizon Prepaid Phone Cards	118.28	3.5.113		

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SECTION 2 - RULES AND REGULATIONS

2.6 USE OF SERVICE (Cont.)

2.6.15 Payphone Use Charge (Cont.)

A \$0.55 per call Payphone Use Charge will be applied to payphone calls made by customers of:

- Option H (MCI 800 Service)
- Option I (Vnet Service)
- Option J (MCI Vision)
- Option P (MCI HotelDirect)
- Option R (MCI MASTERS)
- Option S (University Dial 1)
- Option V (hospitalityMCI)
- Option Y (networkMCI One)
- Option BB (MASTERS97)
- Option EE (networkMCI Contact one-number Service)
- Option GG (MCI WorldCom On-Net Services)
- Option NNNN (Verizon Business Services I)
- Option XXXX (Verizon Business Services II)
- Option ZZZZ (Verizon Business Services Flex T1 Plan)
- Option WWWW (Verizon Business Services II Flex T1 Plan)
- Option CCCCC (Verizon Business Services III)
- Option DDDDD (Verizon Prepaid Phone Cards)

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SECTION 2 - RULES AND REGULATIONS

2.7 PAYMENT ARRANGEMENTS (Cont.)

2.7.11 No Fault Found Dispatch Charge for Business Customers

A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with Company service, and the Company representative responds to the dispatch and confirms the proper functioning of Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/vendor-maintained equipment or network; provide technical assistance with Customer- or vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

Time of Day/Charge

<u>Normal Working Hours</u>	<u>Outside of Normal Working Hours</u>
\$265	\$400

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours."

SECTION 3 - DESCRIPTION OF SERVICE

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.113 Option DDDDD (Verizon Prepaid Phone Cards)

Verizon Prepaid Phone Cards represent a prepaid calling card service that allows consumers to acquire and use cards to originate outbound direct dial calls via Company-provided 800 numbers. Verizon Prepaid Phone Cards can be used for both interstate and intrastate (intraLATA and interLATA) calls and are classified as either MCI Branded Phone Cards, or Verizon Branded Phone Cards, or cards co-branded with a third party (typically a distributor) (hereinafter "Verizon Branded Phone Cards") where the calling service is provided by MCI Communications Services, Inc. ("MCI")

There are two methods of providing Verizon Prepaid Phone Card services to consumers, as follows:

- Physical format which includes a preprinted phone number and a Personal Identification Number, hereinafter referred to as a "PIN", delivered on a plastic card typically measuring 3-1/2" x 2-1/4"; or,
- Virtual format, which is delivered as a PIN printed on a cash register receipt when purchased at a retail location, or delivered as a PIN when purchased via the World Wide Web.

Consumers can purchase Verizon Prepaid Phone Cards as follows:

- Verizon Branded Phone Cards directly from distributors.
- Verizon Branded Phone Cards via the World Wide Web or via a toll-free telephone number.

When sold through a distributor, prices for Verizon Branded Phone Cards and recharge minutes are established by the distributor. When sold by the Company, prices for Verizon Branded Phone Cards recharge minutes are established by the Company.

This tariff provides terms and conditions applicable to in-state calls made using Verizon Prepaid Phone Cards. The terms and conditions set forth herein for such calls made with Verizon Prepaid Phone Cards supplements the terms and conditions applicable to the sale and use of such cards as set forth in the Consumer Service Agreement located at http://prepaid.Verizon.com/ecommerce/service_agreement.jsp.

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SECTION 4 RATES

4.1. METERED USE SERVICE (Cont.)

4.1.110 Option HHHHH (Verizon Prepaid Phone Cards)

1. Card Values: Verizon Prepaid Phone Cards are available under two options, the Minute/Unit based cards and the Dollar based cards, as follows:

- Minute/Unit based cards display the initial number of minutes/units available for interstate calls to the card user at the time of card purchase. Minute/Unit based cards deduct the applicable charge for a call or other service in minutes/units.
- Dollar based cards display the initial dollar value of the card and a per minute rate for interstate calls, or the initial number of minutes available for interstate calls at the time of purchase. Dollar based cards deduct the applicable charge for a call or other service in dollars and cents.

2. Features

Operator Assistance and Customer Service: Operator Assistance for call dialing is available as specified on some cards, at no charge to the consumer. Customer service is available on all cards at no charge to the consumer.

Directory Assistance: Domestic Directory Assistance is available through the Verizon Prepaid Phone Card. Directory Assistance requests will have a maximum charge of not greater than 28 interstate minutes/units for Minute/Unit based cards or \$1.50 for Dollar based cards per call. Consumers may request up to two listings per call. The Directory Assistance charge will be announced to the caller prior to connecting the call.

Enhanced Directory Service: Golden Retriever, an Enhanced Directory Service, is available through Verizon Prepaid Phone Cards and provides consumers with instant access to information including weather, reverse phone number look-up, phone number look-up and category search. Consumers may request up to three pieces of information per call to Enhanced Directory Service. Each such call is charged at a flat rate and is not subject to a per minute rate. The maximum charge for Golden Retriever is \$1.50 per call on dollar based cards and 30 interstate minutes/units on Minute/Unit based cards.

SECTION 4 RATES

4.1. METERED USE SERVICE (Cont.)

4.1.110 Option HHHHH (Verizon Prepaid Phone Cards) (Cont.)

3. Rates and Charges:

Verizon Prepaid Phone Cards are provided in various minute/unit and dollar based denominations by MCI or through its distributors with a stated interstate per minute/unit value not to exceed \$0.35. One unit equals one minute (or fraction thereof) of interstate calling.

For completed in-state calls using a Verizon Prepaid Phone Card, the value of a Verizon Prepaid Phone Card may be decremented up to 3 times the interstate minute/unit value described above. The value of each in-state minute/unit equals 3 times the current interstate minute/unit value as described in this service. Other charges or surcharges may apply to card use. Partial minutes used are billed as full minutes.

Certain Verizon Branded Dollar based phone cards have a maximum per minute interstate rate of \$0.35 plus a surcharge assessed for each completed call. Those cards and their associated surcharge are listed below:

<u>Card Name</u>	<u>Surcharge</u>
Verizon New Penny Pincher	\$0.79
Wholesale Domestic Surcharge C	\$0.50
Domestic Surcharge A	\$0.79
3.9 cent Express	\$0.49
OCP #8 New Televia	\$0.65
Vending Express	\$0.75

4. Recharging: Verizon Prepaid Phone Cards are rechargeable, meaning that additional value may be added to a card, subject to a maximum allowed value per card, unless the card has expired or as otherwise expressly stated on the card, card packaging, or in the Service Agreement. Such additional minutes/units will be charged at the prevailing per minute/unit rate as of the date of recharging. A minimum of ten dollars (\$10.00) and up to a specified maximum amount may be added to the card per each recharge.

SECTION 4 RATES

4.1. METERED USE SERVICE (Cont.)

4.1.110 Option HHHHH (Verizon Prepaid Phone Cards) (Cont.)

4. Recharging (Cont.)

In addition to the foregoing, rechargeable cards are also subject to the following terms and conditions:

- Upon recharge, a recharge fee of up to a maximum of fifteen percent (15%) of the recharge value may be assessed.
- Recharge may be accomplished in any of the following manners:
 - i. By direct payment at selected distributors' locations.
 - ii. By credit or debit card using the toll free access number printed on the card and following the audio prompts.
 - iii. By registering the card for "auto-recharge," an expedited recharge process that alerts the consumer when their calling card balance falls below a certain level and offers the option of an automatic recharge in the same dollar amount of the customer's previous recharge.

Recharge methods and availability may be based on distributor's preference. Recharge minutes/units or dollars of service purchased via the toll free access number or through auto-recharge must be paid for with a verified valid credit or debit card.

5. Exclusions: Verizon Prepaid Phone Cards cannot be used for calls to 700-, 900-, or 976 services or for certain operator assisted, third party billed or collect calls. Any unused balance on a Verizon Prepaid Phone Card cannot be transferred to or combined with one or more other Verizon Prepaid Phone Cards.
6. Availability of Service: There are no time of day or day of year restrictions for use of Verizon Prepaid Phone Cards.

SECTION 4 RATES

4.1. METERED USE SERVICE (Cont.)

4.1.110 Option HHHHH (Verizon Prepaid Phone Cards) (Cont.)

7. Regulations: Use of Verizon Prepaid Phone Cards is available by calling the Company toll free number printed on the card.
- A completed call may only be charged to a Verizon Prepaid Phone Card that has a balance sufficient to cover the charges assessed for the call. The Verizon Prepaid Phone Card balance will be reduced by the appropriate minutes/units or dollars charged for the completed call.
 - After the number of the called party is dialed, but before the call is completed, the available balance of talk time based upon the telephone number of the called party will be announced to the caller. A Verizon Prepaid Phone Card call will be interrupted with an announcement when the available balance on the card drops to one minute/unit, based on the originating/terminating phone numbers of the call. Once the balance on the card is insufficient to continue, the call will terminate.
 - Credit allowances for interruptions – MCI will credit one minute/unit on a consumer's Verizon Prepaid Phone Card in the event of poor call transmission or call cut off caused by MCI. To receive a credit, the consumer must promptly notify MCI Customer Service of the service problem by calling the Customer Service number printed on the card. Credit will not be given when interruptions are caused by the failure of systems not provided by MCI, by the failure of other MCI services connected to the Verizon Prepaid Phone Card, for wrong telephone numbers or other causes outside the control of MCI.
 - Activated Verizon Prepaid Phone Cards are non-refundable. Once activated, and subject to applicable terms and condition, a Verizon Prepaid Phone Card may be used to originate direct dialed calls until the available card balance is depleted or the card expires, whichever first occurs. Card expiration dates will be specified on the card or the card packaging.
8. Other Conditions of Service:
- The U.S. Public Payphone Surcharge applies when a Verizon Prepaid Phone Card is used to place a call from a U.S. public or semi-public payphone.
 - State Universal Service Charge - the Company may, at its option, apply the State Universal Service Charge at point of sale.